

**WE ARE
THE NORDIC
DEPARTMENT
STORE.**

INTERIM FINANCIAL REPORT H1 2022
JANUARY 1 - JUNE 30 2022

Group Development - ESG Highlights

Our vision is to use our local Nordic position and our technology platform to make sustainable choices easy for our customers and our partners. By taking responsibility for our direct and indirect footprint in the value chain, and empowering people to act consciously, we strive to build a more sustainable future for fashion.

Goals & commitments

The foundation of our Care-For strategy is built upon our commitments which are the result of our sustainability efforts over the years. These commitments have become integral to how we strive to run our business and we continue to invest time and resources. Caring for the change we want to see in the industry, we recognise that we are in a position to go beyond and set even higher standards for responsible practices. Achieving this means working towards actionable goals that will help us realise our vision. The goals are reviewed annually to ensure they remain aligned with the strategic direction of the company.

Our goals	Progress
<p>By the end of 2022 Offer tailored support and data to brand partners on their sustainability journey using the Boozt Media Partnership solution.</p> <p>Reach a 25% share of sustainable apparel products across our overall product assortment.</p>	<p>○ ○ ○ ● ○</p> <p>○ ○ ○ ○ ●</p>
<p>By the end of 2023 Ensure 100% of our apparel brand partners are committed to supply chain transparency and to working with the Higg BRM tool.</p> <p>Become B Corp certified.</p>	<p>○ ○ ○ ● ○</p> <p>○ ○ ○ ● ○</p>
<p>By the end of 2025 Be climate-neutral across our operations, including the impact of delivery and returns.</p>	<p>○ ○ ● ● ○</p>
<p>○ ● ● ● ● Goal set</p> <p>○ ○ ● ● ● Initiated work</p> <p>○ ○ ○ ● ● Progress</p> <p>○ ○ ○ ○ ● On track</p> <p>○ ○ ○ ○ ○ Completed</p>	

Our commitments	
 <p>LOWEST CO₂e: Low CO₂e intensity per parcel</p>	 <p>HIGHEST REQUIREMENTS: Industry leading criteria for sustainability category</p>
 <p>CARE-WHY CULTURE: A strong company culture that empowers our people</p>	 <p>SUSTAINABLE CONSUMPTION: Facilitate responsible consumer behaviour</p>
 <p>RENEWABLE ENERGY POWERED: Renewable energy across our main operations</p>	 <p>RESPONSIBLE PACKAGING: Recycled and recyclable consumer packaging</p>

ESG KPIs

ESG KPIs	Apr 1 - Jun 30, 2022	Apr 1 - Jun 30, 2021	Jan 1 - Jun 30, 2022	Jan 1 - Jun 30, 2021
CO ₂ e intensity per parcel (kg) ¹	0.37	0.27	0.43	0.28
Share of renewable electricity (%) ²	97.9	97.0	98.1	97.0
Share of recycled waste in the Fulfilment Centre (%) ³	58.2	69.7	60.0	67.0
Share of Made With Care products (%) ⁴	21.0	19.0	21.1	17.0
Share of Made With Care Orders (%) ⁵	30.1	11.9	28.3	9.4
Employee Net Promoter Score (eNPS) ⁶	39	49	42	48

¹ CO₂e intensity per parcel is related to the emissions from deliveries and returns. Emissions are reported in Well-to-Wheel (WtW). 2021 and 2022 data is not comparable due to extended tracking of transport emissions in more Shipping Countries in 2022. Covers 96% of the order volume in Q2 2022 (compared to 90% Q2 2021).

² Boozt uses renewable electricity powered by solar, wind and hydropower.

³ The treatment method for the remaining waste is waste-to-energy (WtE) in certified centres in Sweden, close to the fulfilment centre. Decrease in share of recycled waste is due to the autostore construction and a higher amount of wood (energy recovery) than in Q2 2021.

⁴ Made With Care is a selection of products that meet Boozt's sustainability criteria. The share refers to end of period and is calculated for the textile assortment.

⁵ Sales Orders containing one or more Made With Care products. The number shown is the average of the quarter. Increased communication of our Made With Care category and more Made With Care products available, leading to a higher Share of Made With Care Orders of 30.1%

⁶ Average of the quarter. The eNPS Score is impacted by the right-sizing of the organization.

Development in the quarter

Environmental

- Boozt submitted the extended version of the Climate Change Questionnaire of CDP (Carbon Disclosure Project).
- The CO₂e intensity per parcel for Q2 2022 has been updated to include all shipping countries, covering 96% of the total order volume. Previously the CO₂e intensity per parcel in Q2 2021 included only the Nordics countries and covered 90% of the volume handled.
- Boozt contributed to the 7-Step Guide to Driving Climate Action in Value Chains published by LFCA (Leaders for Climate Action). The aim of the guide is to help companies tackle Scope 3 emissions in a simple way, showing how a seemingly complex process can be broken down into manageable steps. The guide can be found here: https://lfca.earth/en_de/resources/#guidelines.

Social

- Completed the Higg Brand and Retail Module 2021 (BRM). As part of the Higg Brand and Retail Module (BRM) 2021 Collective Action with About You and Zalando, we have onboarded and received 44 BRM modules from our brand partners. This represents 43% of our business volume across our apparel and footwear segment and allows us to proceed with a risk assessment of our supply chain, integrating our brand partners' environmental and social risks.
- Internal Sustainability training for our customer service department addressing increasing consumer demands for sustainability-related information.
- Initiated the Sustainability Survey for Employees as part of our internal stakeholder engagement.

Governance

- Internal procedures and policies have been updated as part of the annual review process.
- We continue our work with integrating sustainability across the organisation by gaining feedback through a conducted employee survey. The results help gather valuable insights for future projects and communications.

For further information, please refer to the Annual and Sustainability Report 2021 at www.booztgroup.com/reports-and-presentations.

Boozt

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